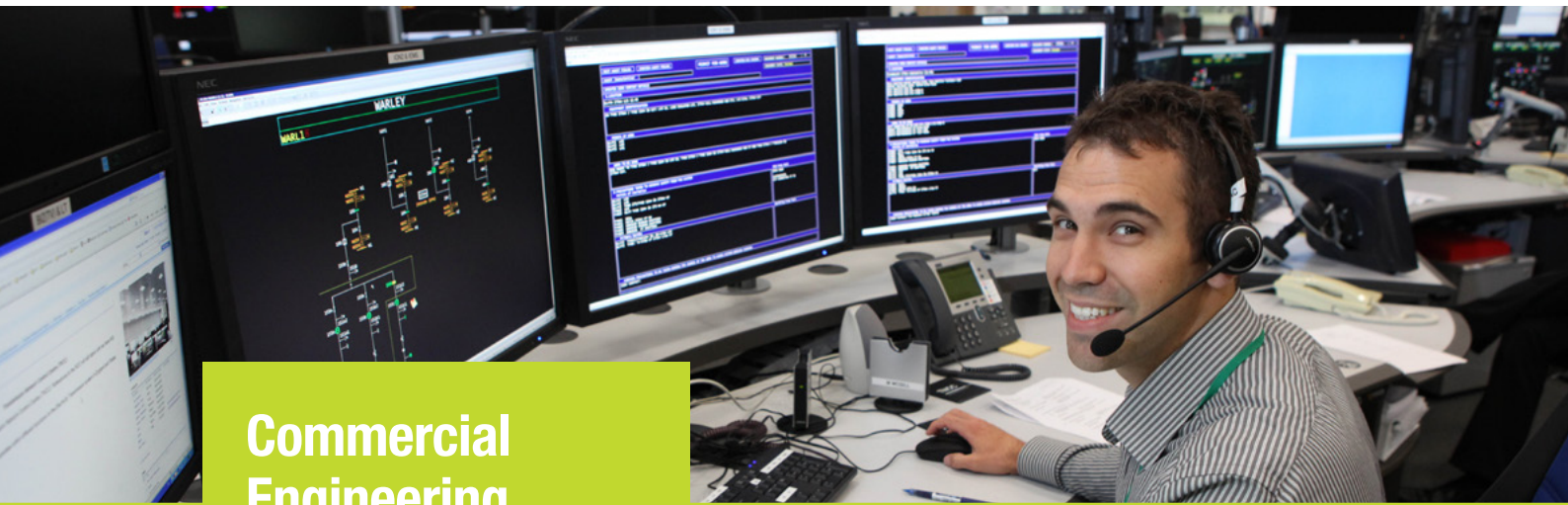


Operational Control



Commercial Engineering Services

National Grid runs one of the most reliable transmission networks in the world. This is largely due to the operational control of our Transmission Network Control Centre (TNCC).

With extensive working knowledge of the England and Wales High Voltage (HV) electricity system, and experience of monitoring and managing 1.1 million system related alarms and events per year, our expert team will treat our customers' assets as our own, adhering to our world class safety standards.

National Grid's TNCC operates 24/7, 365 days a year and can offer our customers services in Control Person Operation (CPO) and Alarm Monitoring, and in Safety Management: Control Person Safety (CPS).

High Voltage Engineering Specialists
A unique combination of experience and expertise

Consultancy & Policy Support





Control Person Operation (CPO) and Alarm Monitoring services

Our state of the art control centre can offer CPO services to customers looking to outsource the operational switching and remote alarm management of their assets.

National Grid are experts in operating assets of up to 400,000 volts, so customers can rest assured that their equipment is in experienced hands. We have extensive procedures in place to ensure uninterrupted operations. That's why we've been awarded the ISO22301 standard for Business Continuity Management.

Our Control Engineers are trained to the highest standard in our dedicated on-site training unit. Every member of our operational shift team has undergone extensive training to ensure competence, professionalism and safe working practices when undertaking any operational switching task. With safety at the heart of everything we do, you can rest assured that your assets are in good hands.

Safety Management: Control Person Safety (CPS) Services

Our comprehensive and seamless service manages the interface between the customer's control centre and National Grid's TNCC, transferring safety management control of the assets.

As safety manager for our customers' assets we can:

- Establish and control the safety precautions: isolation and earthing
- Issue, cancel and control safety documents, including permits for work and sanction for work
- Manage safety coordination across control boundaries to the requirements of Grid Code OC8A
- Return control of your equipment to your Control Person Operation following the cancellation of the final safety documentation and removal of all safety precautions.



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